



National
Lottery

STAR GAME NEWS

March 2021



Page **14**
Winner
Awareness



Page **6**
Good Causes
Awards



Page **3**
New Game
Update



Spring is here!

[03 New Scratch Card Game Update](#)

[04 New Look Games](#)

[05 Game End Table](#)

[06 Good Causes Awards](#)

[08 Stock Management](#)

[09 Prize Payments](#)

[10 Retailer Portal & Agent Compliance Policy](#)

[12 Scratch Card Profiles](#)

[14 Winner Awareness](#)

[15 Scratch Card & Consumables Stock Cards](#)

Hello and welcome to the first edition of Star Game News for 2021.

Before we look ahead to our exciting plans for the National Lottery this year, I want to take a moment to reflect on 2020 and highlight some of the amazing achievements of the National Lottery retail network against the backdrop of what has been an incredibly challenging trading environment.

At a time when community groups and charitable organisations need funding the most, over €254 million was raised for Good Causes through the sale of National Lottery games in 2020. And don't forget our winners! In the past 12 months, a truly impressive 33 brand new National Lottery millionaires have been created throughout the country with many more life-changing prizes being paid out almost each and every day.

The continued performance of National Lottery products in retail is incredibly encouraging but not surprising, seeing the astonishing level of support we have continually received from our retail partners. One of my many personal highlights for last year was the sell-out of our Christmas Millionaire Raffle game a full week before the draw! The structure of our Millionaire Raffle game is designed to ensure a greater contribution to our Good Causes and because of this sell-out, it is with great pride that I confirm that over €5.1 million was raised for Good Causes from this game alone.

Our retail performance last year has given us the perfect platform to grow further in 2021 and we have well and truly hit the ground running! Coupled with a record €210 million EuroMillions jackpot cap, high rolling Lotto jackpots and the continued popularity in our scratch card games, we have already seen an impressive year on year growth in the number of our players.



Behind the scenes, we are making huge strides to roll out a number of exciting campaigns and special promotions which will drive further foot-fall in-store. Our new popular 'Water Park' advertising campaign continues to support our Lotto game and we are delighted to confirm that we will be further supporting our 'extended play' scratch card range, Bingo, Cashword & Congratulations, ahead of Mother's Day celebrations on 14th March this year.

Furthermore, we will also be executing an integrated marketing campaign with our retail partners to celebrate our 36 finalists in the Good Causes Awards which will honour the inspiring work and achievements of the projects, clubs and individuals from all over Ireland who, with the help of National Lottery Good Causes funding, have had an extraordinary impact on their local communities.

Given the continued popularity of our games, we want to remind you of the importance of remaining alert to ensure that the protection of our players is at the forefront of what we do. To help support you in the responsible promotion of National Lottery products, we encourage all of our retailers to continue to utilise our Retail Portal for training and certification ensuring you and your staff are up to date and fully aware of the all regulatory and compliance obligations as a licensed National Lottery Retail Agent.

As always, if you ever require any support, you can contact your local National Lottery Representative as normal or indeed any member of our Retail support team on 1800 22 44 55.

Thank you once again for all of your support.

Niall Andrews
Head of Sales and Operations

Lucky 3s

Players can try their luck with the new €3 Lucky 3s Scratch Card. 3 games to play with great odds of winning a €3,333 top prize.

HOW TO PLAY:

GAME 1: Reveal three 3 symbols in any one row, column, or diagonal line, win prize shown in PRIZE box.

GAME 2: Match the LUCKY SYMBOL to any of YOUR SYMBOLS to win PRIZE.

GAME 3: Match 3 amounts to win that amount.

Average 1 in 3.75 wins cash.

For scanning purposes, the PLU code for this game is **509 8974 026602**.

Launching March '21



18+ Play Responsibly, Purchase Limits Apply

Mega Money Multiplier

The new Mega Money Multiplier game is a €10 addition to a recently launched €5 Money Multiplier game. It offers a MULTIPLIER BONUS and a chance to win up to 5X, 10X, 20X or 50X the prize won. LUCKY SPOT is an additional bonus game that offers loads of chances to win cash instantly!


Improved odds of winning a prize with an amazing €250,000 top prize up for grabs. Replaces Money Multiplier 40X.

HOW TO PLAY:

Step 1: Match one or more of the 5 WINNING NUMBERS to one or more of the 30 YOUR NUMBERS - Win the corresponding PRIZE(s) shown below that number. A WINNING NUMBER can match more than one of YOUR NUMBERS to win more than one prize.

Step 2: Scratch the MULTIPLIER BONUS fields to multiply any PRIZE won by the MULTIPLIER shown for that ROW. There are 6 chances to multiply your PRIZE - one per each ROW.

NOTE: On winning tickets, where a 1X symbol is revealed in the MULTIPLIER BONUS field for any winning ROW, win the PRIZE amount shown.

Lucky Spot: Reveal a  symbol to instantly win the PRIZES shown below the symbol.

Average 1 in 3.30 wins cash.

For scanning purposes, the PLU code for this game is **509 8974 024905**.

Launching March '21



New Look Games

All Cash Gold

All Cash Gold - €2 ticket with 2 games to play and a top prize of €15,000 printed in a new colour!

- **New Game Number: 256**
- **Average 1 in 5.08 wins cash**

For scanning purposes, the PLU code for this game is **509 8974 025605**

Available in March, dependent on stock of Game 242

This game has an end claim date of 30th of November 2022 printed on the back of the ticket.



All Cash Tripler

All Cash Tripler - €3 ticket that offers 9 chances to win and a top prize of €30,000 printed in a new colour!

- **New Game Number: 257**
- **Average 1 in 3.87 wins cash**

For scanning purposes, the PLU code for this game is **509 8974 025704**

Available in March, dependent on stock of Game 243

This game has an end claim date of 30th of December 2022 printed on the back of the ticket.



REMEMBER!

Scratch Cards should never be sold to under 18's

18+

Play Responsibly, Purchase Limits Apply

Game End Table

Game End Schedule with Prize Claim Dates

No.	Game Name	Replacement Game		Distribution Ended	End Activation	Remove From Sale	Game End Announcement	Validation End Date	End Returns Date*
		No.	Name						
167	LUCKY 7s	240	LUCKY 7s	01/11/2020	31/01/2021	28/03/2021	29/03/2021	26/06/2021	10/07/2021
229	LUCKY 7s	240	LUCKY 7s	01/11/2020	31/01/2021	28/03/2021	29/03/2021	26/06/2021	10/07/2021
146	INSTANT €300	230	FIND A €500	01/11/2020	31/01/2021	28/03/2021	29/03/2021	26/06/2021	10/07/2021
143	INSTANT €500			01/11/2020	31/01/2021	28/03/2021	29/03/2021	26/06/2021	10/07/2021
252	HAMPERS & CASH	N/A	N/A	31/12/2020	04/01/2021	05/01/2021	06/01/2021	05/04/2021	17/05/2021
254	CHRISTMAS COUNTDOWN	N/A	N/A	31/12/2020	04/01/2021	05/01/2021	06/01/2021	05/04/2021	17/05/2021
253	MERRY MONEY	N/A	N/A	31/12/2020	04/01/2021	05/01/2021	06/01/2021	05/04/2021	17/05/2021
216	MONEY MULTIPLIER 20X	248	MONEY MULTIPLIER	19/03/2021	16/04/2021	11/06/2021	12/06/2021	09/09/2021	23/09/2021

*Critical dates including the End Returns date may be impacted by current Covid-19 restrictions and may be subject to change which will be communicated directly to our retailers.

End Claim Date

As part of our ongoing commitment to ensuring the best possible experience for Players and Retailers all core Scratch Card Games introduced to the portfolio going forward will have predetermined expiry dates printed on the back of each ticket.

This ensures

- The final date to claim a prize on any game is clearly communicated to the player, limiting any confusion as to the validity of a ticket.
- Retailers are aware of the expiry date of each game to support better stock management practices.
- Tickets are not offered for sale after the game end date which would impact the Players right to claim a prize.



Sample Expiry Date

Good Causes Awards



National Lottery

Announcing the 36 finalists for the National Lottery Good Causes Awards

Ireland's only children's hospice, a rehabilitation service for adults living with acquired brain injuries, an archive celebrating local LGBT history, a GAA club helping their community through the Covid pandemic and a rural community support service providing vital youth counselling, are amongst the thirty-six community groups, sports clubs and organisations from all over Ireland who were announced as finalists in the National Lottery Good Causes Awards.

The Awards honour the inspiring work and achievements of thousands of projects, clubs and individuals from all over Ireland who, with the help of National Lottery Good Causes funding, have had an extraordinary impact on their local communities. Nearly 30 cent in every €1 spent on National Lottery games goes back to Good Causes all over the country.



Children in Hospital Ireland, Dublin

The 36 winning groups will now proceed to the grand final in six categories: Sport, Health & Wellbeing, Heritage, Arts & Culture, Community and Youth. A seventh category, Irish Language, will have a special award to be announced at the Awards final, in recognition of outstanding work done in the promotion of the Irish Language.

The judging of the National Finals of the Good Causes Awards took place virtually this year on Tuesday 16th & Wednesday 17th February. At this stage, representatives from each of the 36 finalist groups were asked to do a short presentation remotely to the judging panel and respond to any questions that arose. The judging panel was chaired by Lotto presenter & weather presenter, Nuala Carey. Fergus Finlay, Columnist and Author, joined the panel as an independent judge at this stage.

The 36 finalists include: Laura Lynn Ireland's Children's Hospice, Headway Limerick, Cork LGBT Archive, Daingean GAA and Millennium Family Resource Centre. *see full list below

Each national category winner will receive €10,000 while the overall Good Cause of the Year will get an additional €25,000 on top of this. The winners will be announced on Saturday 29th May at the Mansion House in Dublin (subject to Public health measures in place at the time). The event will alternatively take place virtually depending on the guidelines in effect.

The 36 National Lottery Good Causes Awards finalists are below. More information on the finalists and the National Lottery Good Causes Awards can be found at www.lottery.ie/good-causes-awards/finalists

Sport

- Shankill Tennis Club, Dublin
- South Dublin Taekwondo, Dublin
- Raphoe Community Sports Development, Donegal
- Kanturk Cycling Club, Cork
- Ratoath Athletics Club, Meath
- Ballintubber GAA, Mayo

Health & Wellbeing

- Dublin Rape Crisis Centre, Dublin
- LauraLynn Ireland's Children's Hospice, Dublin
- Children in Hospital Ireland, Dublin
- Lough Ree Lanesborough Angling Hub, Roscommon
- Naas Community First Responders, Kildare
- East Galway & Midlands Cancer Support, Galway

Heritage

- Letterkenny Cathedral Quarter, Donegal
- Cork Folklore Project, Cork
- Cork LGBT Archive, Cork
- Kilkenny Famine Experience, Kilkenny
- Wildlife Rehabilitation Ireland, Meath
- Irish Peatland Conservation Council, Kildare

Arts & Culture

- Children's Books Ireland, Dublin
- International Dublin Gay Theatre Festival, Dublin
- Dance Theatre of Ireland, Dublin
- Graffiti Theatre Company, Cork
- Cyclone Rep, Cork
- Baboró International Arts Festival for Children, Galway

Community

- Age Action Ireland, Dublin
- Immigrant Council of Ireland, Dublin
- Kilbarrack Coast Community Project, Dublin
- Irish Deaf Society, Dublin
- Daingean GAA, Offaly
- Headway Limerick, Limerick

Youth

- Focus Ireland, Dublin
- BeLonG To Youth Services, Dublin
- Millennium Family Resource Centre, Tipperary
- Autism Support Louth & Meath, Louth
- The Irish Pilgrimage Trust, Galway
- Blue Box Creative Learning Centre, Limerick



Autism Support Louth & Meath

Stock Management & Cancellations

Activating Ticket Stock Prior To Sale

- **Always** activate a book of Scratch Cards before placing on sale.
- **Never** place a book of tickets on sale where the end activation date or game end data have passed.
- **Never** place book of tickets on sale where the attempt to activate the book has failed and/or a terminal message is displayed instructing not to do so
- **Always** contact the Retail Helpdesk on 1800 22 44 55 when prompted by the message displayed on screen.

IMPORTANT Non-activation of Scratch Card stock prior to sale impacts a player's ability to claim a prize and is the single biggest contributor to Retail compliance breaches and subsequent sanctions. Points accumulated from sanctions imposed can lead to suspension or termination of your licence.

How to activate a book of Scratch Cards

- To activate a book select the 'Scratch Card Menu' tab on the terminal screen and then select the 'Activate Book' option. Scan the barcode from any ticket in the book by simply placing the book on the terminal tray with the exposed back of the ticket facing upwards.
- When the book number is displayed on screen select the 'Activate Book' icon.



Cancelling a Draw Game Ticket

Cancellation - Rules

- All Draw Based Game tickets can be cancelled with the exception of TellyBingo & Millionaire Raffle.
- Tickets must be cancelled within two hours of generation or 'Draw Break', whichever occurs first.
- Please remember it is best practice to always cancel a ticket where a customer, for whatever reason has decided not to proceed with the sale.
- **Do not offer that ticket for sale to another customer**

Where a ticket cannot be cancelled for whatever reason you must contact the Retail Helpdesk immediately where the incident can be recorded and an adjustment/credit can be initiated. In certain circumstances you may be asked to provide an image of the ticket to be adjusted for record purposes.

IMPORTANT Any requests received over two hours after incident or after Draw Break has occurred cannot be accommodated.



To cancel a ticket please follow on screen instructions.



Prize Payments

Prize Payments

Paying out on a Winning Draw Game Ticket

- To pay a prize on any Draw Based Game select the 'VALIDATION' icon in the 'Terminal Function' toolbar and place the ticket on the terminal tray.
- The validation screen appears displaying the ticket details and if the prize value is €100 or less, the ticket is validated automatically and two receipts printed, one to be retained for your records and the other to be given to the customer along with their prize winnings.
- Please remember that it is a requirement to give the customer the prize payment receipt after any prize has been validated for payment.
- If the ticket presented is not a winner, the ticket should always be returned to the player along with the 'NOT A WINNER' receipt which will print automatically.

Important - Prize Payments over €100

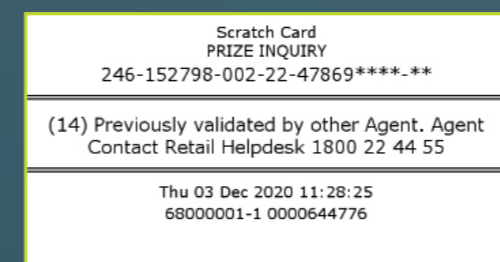
- Tickets with a prize value of €101 and up to €2,500 will not validate automatically
- Once presented in the terminal tray and barcode read a message appears with the prize value to check if you have sufficient cash in the till to pay the prize
- If you wish to proceed with the payment you must select 'YES' and then 'PAY' to validate the ticket.
- Two receipts are printed, one to be retained for your records and the other to be given to the customer along with their prize winnings.
- If you do not wish to pay the prize, simply press 'NO' and give both the ticket and the 'Claims Receipt' which will print automatically back to the customer and advise that prizes of this value can be paid at any Post Office

NOTE: A Claims Receipt is simply a receipt showing the value of the prize with information on where that prize can be redeemed. **NEVER** pay out any prize on the basis of this receipt as the prize has not been validated.

Previously Validated Messaging - What To Do?

REMEMBER: Always follow the instruction on screen when validating any prize and only pay out a prize when the terminal has issued two prize payment receipts, one for the customer and the other for your records.

If the following messages are displayed when attempting to validate a ticket please follow the on-screen instructions and call the Retail Helpdesk on 1800 22 44 55



Previously Validated by another agent.

Call the Retail Helpdesk for details.



Previously Validated here.

Check your Transaction history and contact the Helpdesk for confirmation.



The Validation History will allow you check the last validations to confirm if the ticket has been validated on your terminal. If you are satisfied the details match you can proceed with the prize payment. Again if in doubt always contact the Helpdesk for confirmation.

Retailer Portal

Registration & Compliance Certification

As a National Lottery Retail Agent you are required to certify compliance with your obligations under contract and regulation annually. This can be done simply by completing the mandatory Compliance Certification module on the Retailer Portal.

If you have not yet registered on the Retailer Portal please follow the instructions below. Once registered you can then complete the certification process which should take no more than 30 minutes. **THIS CAN ONLY BE CARRIED OUT BY STORE OWNERS.**

- Go to <https://retailer.lottery.ie/> then click on **LOGIN/REGISTER** in the top right corner of the screen.
- Enter your details as illustrated to the right, and then click **REGISTER**
- You will receive an email confirming your User ID and Password. This will be followed up by a call from our Retail Helpdesk to authenticate your details and activate your account. You can then log in.
- Once logged in Click on the Compliance Tab, and then select Compliance Certification.
- Follow the on screen instructions to watch the video tutorial. The entire process should take no more than 30 minutes to complete.



Additional Registration Steps

- Once the video has ended, click 'Begin the Assessment?', and answer the multiple choice questions related to the video content, you must score 10/10.
- If you do not achieve 10/10 you must complete the assessment again.



Retailer Portal

Compliance Certification

- Upon completion of assessment you must now Certify Compliance by ticking the 'I acknowledge' box at the end of the compliance statement.
- Once the acknowledgement box is ticked, you are now certified as compliant until your next Licence renewal date in 2022.
- Remember, you can access all training material including the compliance tutorial at any time to train staff on all matters relating to the sale of Lottery products.

If you have any difficulty with the registration/certification process, please call the Retail Helpdesk at 1800 22 44 55 or your local Field Sales Representative.

Please ensure you read the statement carefully to fully understand your obligations as a Retail Agent.

Newly Updated Compliance Policy

The National Lottery completed its annual review of the Retail Sales Agent Compliance Policy in November last year with the newly revised policy document published on the Retailer Portal immediately thereafter. The new policy has an effective date of 26th November 2020. The comprehensive review was undertaken to ensure the policy was sufficiently robust to safeguard the interests of Players, Retailers and the Operator of the National Lottery. This resulted in a number of key changes/amendments to the policy and the details are summarised below.

Key Changes

- Observation period has been reduced from three to two years.
- Category 3 breaches now carry one point for each incident recorded, up to a maximum of six.
- Retailers are required to complete re-training programs once two points or more have been accumulated
- Non-compliance with Purchase Limits imposed will now be included as a Category 2 breach under the Retailers responsible play obligations.

Penalty Point Matrix, Breach Table & Related Sanctions

Breach Category	1st Occasion	2nd Occasion	3rd Occasion	4th Occasion	5th Occasion	6th Occasion
3	1 Point	1 Point	1 Point	1 Point	1 Point	1 Point
2	2 Points	2 Points	2 Points			
1	6 Points					

Points	Action/Penalty
1	Breach Notification Letter & Phone Contact by Field Sales Representative (FSR)
2	Breach Notification Letter, Mandatory Re-Training & Phone Contact by FSR
3	Breach Notification Letter & Visit/Conference Call from FSR
4	Breach/Sanction Letter, Advising of 5-Day Suspension & Mandatory Re-Training
5	Breach Notification Letter & Visit/Conference Call from FSR
6	Breach/Sanction Letter, Advising of Suspension/Potential Termination of Retail Account

Scratch Card Profiles - March

20 Game LCU | Profile 1

Cassette Loading Numbers

1					
	246 All Cash Extravaganza	259 All Cash Spectacular	215 Money Multiplier 40X	240 Lucky 7s	227 Golden 4s & Silver 5s
6					
	258 All Cash Platinum	257 All Cash Tripler	248 Money Multiplier	239 Bingo Multiplier	212 Diamond Bingo Doubler
11					
	256 All Cash Gold	241 All Cash	217 Money Multiplier 10X	211 Cashword Plus	210 Cashword Doubler
16					
	230 Find A €500	266 Lucky 3s	214 Money Multiplier 5X	196 Diamond Deluxe Doubler	209 Congratulations

9 Game LCU | Profile 3

Cassette Loading Numbers

1			
	259 All Cash Spectacular	258 All Cash Platinum	257 All Cash Tripler
4			
	256 All Cash Gold	241 All Cash	248 Money Multiplier
7			
	239 Bingo Multiplier	212 Diamond Bingo Doubler	210 Cashword Doubler

4 Game Facing Unit

Cassette Loading Numbers

1		
	258 All Cash Platinum	257 All Cash Tripler
3		
	256 All Cash Gold	241 All Cash

Dispenser 6 x 2 | Profile 2

Cassette Loading Numbers

1						
	246 All Cash Extravaganza	259 All Cash Spectacular	258 All Cash Platinum	257 All Cash Tripler	256 All Cash Gold	241 All Cash
7						
	240 Lucky 7s	239 Bingo Multiplier	212 Diamond Bingo Doubler	215 Money Multiplier 40X	248 Money Multiplier	210 Cashword Doubler

15 Game LCU | Profile 4

Cassette Loading Numbers

1					
	246 All Cash Extravaganza	259 All Cash Spectacular	258 All Cash Platinum	257 All Cash Tripler	256 All Cash Gold
6					
	241 All Cash	215 Money Multiplier 40X	240 Lucky 7s	211 Cashword Plus	239 Bingo Multiplier
11					
	230 Find A €500	248 Money Multiplier	266 Lucky 3s	210 Cashword Doubler	212 Diamond Bingo Doubler
				227 Golden 4s & Silver 5s	209 Congratulations

Alternative Game Placement Options Based on retailer / consumer preferences

12 Game LCU | Profile 2

Cassette Loading Numbers

1			
	246 All Cash Extravaganza	259 All Cash Spectacular	258 All Cash Platinum
4			
	257 All Cash Tripler	256 All Cash Gold	241 All Cash
7			
	240 Lucky 7s	239 Bingo Multiplier	212 Diamond Bingo Doubler
10			
	215 Money Multiplier 40X	248 Money Multiplier	210 Cashword Doubler

REMEMBER:
Always activate a book of Scratch Cards before placing on sale.
National Lottery Games must not be sold to players under the age of 18.

* Mega Money Multiplier will replace Money Multiplier 40x late March 2021



Dispenser 4 x 2 | Profile 8

Cassette Loading Numbers

1				
	259 All Cash Spectacular	258 All Cash Platinum	257 All Cash Tripler	256 All Cash Gold
5				
	248 Money Multiplier	212 Diamond Bingo Doubler	210 Cashword Doubler	241 All Cash

The National Lottery reserves the right to change individual Scratch Cards, Draw Games or game promotions without consultation. For details on any specific game please contact your National Lottery Field Sales Representative.

Winner Awareness

Watergrasshill store in north east Cork celebrates €500,000 EuroMillions Plus win

Ken Ross, owner of Ross's Centra store in Watergrasshill in north east Cork photographed after his store was confirmed as the winning location for the EuroMillions Plus top prize win of €500,000 on Tuesday 19th January.



Ross's Centra, Watergrasshill

Lotto millionaire in The Belfry! South Dublin store welcomes €1 million Lotto Plus 1 win

Warren Brennan, store manager at The Belfry Spar store in Citywest and co-worker Sinead O'Leary celebrate after their store was confirmed as the winning location for a Lotto Plus 1 top prize win of €1 million on Wednesday 20th January.



The Belfry Spar, Citywest

Wexford Lotto player scoops €108,714 prize after coming one number short of Lotto jackpot

Margaret Curran and Shay Hammel, owner of Hammel's Centra store in Kilmuckridge, Co. Wexford pictured after one of their customer wins Match 5+Bonus prize in Lotto draw on 30th January. This Lotto win is the latest in a long line of National Lottery wins at the Wexford family run store who have been in business for over 40 years. Just last December, Hammel's Centra also sold a winning EuroMillions Plus ticket worth €500,000 which was won by a local syndicate.



Hammel's Centra, Kilmuckridge

Celebrations in the West as €500,000 EuroMillions Plus jackpot is won in Galway

Mary Lardner of O'Toole's in Tuam, pictured with Graham Bogle and Mags Connolly, after the Bishop Street store was confirmed as the winning location for a €500,000 EuroMillions Plus top prize win last February.



O'Toole SuperValu, Tuam

Scratch Card & Consumables Stock Cards

No.		Game	Book Size	Week 1		Week 2		Week 3		Week 4		Week 5	
				In Stock	Order	In Stock	Order	In Stock	Order	In Stock	Order	In Stock	Order
1	241	ALL CASH	200										
2	256	ALL CASH GOLD (NEW LOOK)	80										
3	243	ALL CASH TRIPLER	80										
4	257	ALL CASH TRIPLER (NEW LOOK)	80										
5	258	ALL CASH PLATINUM	20										
6	259	ALL CASH SPECTACULAR	20										
7	246	ALL CASH EXTRAVAGANZA	10										
8	230	FIND A €500	80										
9	214	MONEY MULTIPLIER 5X	80										
10	217	MONEY MULTIPLIER 10X	40										
11	215	MONEY MULTIPLIER 40X	10										
12	240	LUCKY7s	10										
13	227	GOLDEN 4'S SILVER 5'S	20										
14	196	DIAMOND DELUXE DOUBLER	80										
15	212	DIAMOND BINGO DOUBLER	50										
16	239	BINGO MULTIPLIER	20										
17	209	CONGRATULATIONS	40										
18	211	CASHWORD PLUS	20										
19	210	CASHWORD DOUBLER	50										
20	248	MONEY MULTIPLIER	20										
21	249	MEGA MONEY MULTIPLIER	10										
22	266	LUCKY 3S	80										

CONSUMABLES	WEEK 1		WEEK 2		WEEK 3		WEEK 4		WEEK 5	
	In Stock	Order	In Stock	Order	In Stock	Order	In Stock	Order	In Stock	Order
1	PAPER ROLLS									
2	LOTTO PLAYSLEIPS									
3	EUROMILLIONS PLAYSLEIPS									
4	DAILY MILLION PLAYSLEIPS									
5	5-4-3-2-1 PLAYSLEIPS									

REMEMBER

All consumables orders placed on the Lottery terminal on any given day will be held on the system until the due date for your automated Scratch Card order. The consumable order will be consolidated with your Scratch Card order and delivered to you as one package. If no Scratch Cards are required for you on your due date the consumable order will be dispatched regardless.

Contact Phone Numbers

Retail Help Desk: 1800 22 44 55
Claims: 1800 66 62 22

Find out more at
www.lottery.ie



National Lottery



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